Acknowledgments
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Your Healthcare Team

Cancer Center Team

Every Cancer Center patient is assigned to a team. The team consists of doctors, nurses, medical assistants, social workers, and clerical staff. Call your team if you need to speak to your doctor or nurse about any symptoms you may be having during your therapy.

Skills Lab Nurses

The Skills Lab nurses will teach you the skills you need to receive chemotherapy at home. You will be set up with an appointment with the nurse educator before you are connected to your first home chemotherapy infusion. The nurse will teach you about your pump, medications, and flushing your catheter. She will also answer any questions you have and provide you a chance to practice.

Infusion Room Nurses

The Cancer Center Infusion Room nurses are part of the team that will be providing your care. If your treatment requires chemotherapy that cannot be given at home, they will administer the medicine to you in one of the Cancer Center Infusion Rooms.

HomeMed

HomeMed is the University of Michigan Hospital’s home infusion provider and will be mixing your chemotherapy and delivering your supplies either to the Cancer Center or your home. There are various members of HomeMed to help you. A HomeMed nurse will re-inforce the teaching you received in the Skills Lab about your pump and medication as well as connecting you to the pump for home. A HomeMed pharmacist is also available to assist you with any infusion or medication questions.

A Team Technician organizes the delivery of your supplies either to the clinic, infusion area or to your home. Contact your technician if, at any time, you need additional supplies.

A Patient Accounts Representative is also available should you have questions or concerns regarding your insurance billing.
All HomeMed staff are available during regular business hours, Monday through Friday from 8:00 AM to 5:30 PM. The telephone number for HomeMed is 1-800-862-2731. Should you have questions concerning your chemotherapy outside of business hours, an answering service will page the HomeMed clinician on call for you. A nurse or a pharmacist is available 24 hours a day, 7 days a week including holidays. The answering service will ask for your name, telephone number and a brief message explaining what you need. A clinician will call back as soon as possible. You should receive a call back within 15 minutes.

**When to Notify your Team or HomeMed**

It is important for you to know who to call for a specific problem. Below is a guide that will help you make your decision.

**Call HomeMed if:**

1. You are unable to solve a pump alarm.
2. You are unsure if your pump is infusing correctly.
3. You have questions about your pump.
4. You need to use your chemotherapy spill kit.
5. You need additional supplies.
6. You have questions about your supplies and/or delivery.
7. You have questions about your visiting nurse agency.
Call your Team nurse or doctor if:

1. You feel overly tired, weak, confused or dizzy.
2. You have any bleeding or bruising that is unusual for you.
3. You have diarrhea, nausea or vomiting for more than 24 hours.
4. You are unable to eat or drink for 24 hours.
5. You notice any changes in your catheter or catheter site including a change in the appearance of the line, redness, swelling or pain.
6. You are unable to flush your catheter; it is leaking or becomes dislodged.
7. You have a temperature of greater than 101° F. **DO NOT** take Tylenol® (acetaminophen), ibuprofen or aspirin containing products unless instructed by your nurse or physician.
8. Your heartbeat feels unusual or irregular.
9. You have redness, pain or sores in your mouth.
10. You have reddened or painful feet and/or hands.
Infusion Pump Guide

Introduction

Your doctor has recommended an infusion pump to deliver your chemotherapy. Your pump will be programmed to infuse the exact amount of medication that has been ordered by your doctor. The large display screen provides information to both you and your clinician. Your medication is stored in and delivered from an IV bag, sometimes referred to as a container”. A pump connects you to the medication. **If at any time you need help operating your pump, please call HomeMed at 1- 800-862-2731.**

Operating Tips

The pump has many features to protect you during the delivery of your chemotherapy. Your pump will be “locked” so that you will not be able to accidentally change the program. You may hear an occasional beep coming from the pump. This beep lets you know when to make an adjustment or change the chemotherapy container (bag). You can read the display screen to see the cause of the beeping. If for any reason you press against the keyboard of the pump, it will cause a momentary beep—this is normal and will stop once you remove the source of the pressure.

Check your pump at least twice a day to be sure it is infusing correctly. As the pump delivers your chemotherapy, you will see the “amount infused” displayed on the screen increase as it accumulates. The “amount infused” will be equal to the mL/hr multiplied by the hours. The arrows on the pump screen will also be moving across the screen. Call HomeMed if you have any questions regarding your pump.
Care of your Infusion Pump

1. **DO NOT** place the pump in any fluids. If you need to clean your pump, dampen a cloth with a solution of 1 part household bleach to 10 parts of water and wipe the pump.

2. **AVOID** dropping or hitting the pump. If the pump is dropped or hit, always check the pump to be sure it is still infusing correctly.

3. **NEVER** use sharp objects such as pens, pencils, fingernails, paper clips or needles to clean the pump.

4. **ALWAYS** avoid sources of high intensity electromagnetic radiation such as X-ray machines and airport metal detectors.

5. You should not shower, but may take a tub bath while the pump is infusing. Place the pump and carrying pack in a resealable, plastic bag and set it next to the tub.

6. Keep your chemotherapy bag in the carrying pack. If the chemotherapy bag should leak inside the pack, you will need to use the chemotherapy drug spill kit. The Skills Lab nurse will explain how to use this kit.
Important Pump Keys

Listed below are some important keys on your infusion pump. You will need to become familiar with these keys in order to operate your pump.

<table>
<thead>
<tr>
<th>Pump key</th>
<th>What it does</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="start.png" alt="START" /></td>
<td>Press the [START] key to begin your infusion. As the pump delivers the medication, you will see the amount infused displayed on the screen.</td>
</tr>
<tr>
<td><img src="yes-enter.png" alt="YES/ENTER" /></td>
<td>The [YES/ENTER] key allows you to enter the correct program to infuse your medication. The screen will tell you when to press this key.</td>
</tr>
<tr>
<td><img src="stop.png" alt="STOP" /></td>
<td>If you need to stop your pump, press the [STOP] key.</td>
</tr>
<tr>
<td><img src="silence.png" alt="SILENCE" /></td>
<td>To quiet an alarm, press the [SILENCE] key. The screen will tell you what the alarm means.</td>
</tr>
<tr>
<td><img src="help.png" alt="HELP" /></td>
<td>Press the [HELP] key if you are unsure as to how to correct the alarm problem. Step-by-step instructions will guide you on how to correct the alarm condition.</td>
</tr>
<tr>
<td><img src="back-up.png" alt="BACK-UP" /></td>
<td>Press the [BACK-UP] key to exit the help screen or to return to the previous screen.</td>
</tr>
</tbody>
</table>
Alerts, Alarms and Troubleshooting

The GemStar® pump uses screen messages and “beeps” to let you know about conditions that need your attention. Below you will find some of the most common alert and alarm messages displayed by the pump and tips on how to solve the problem.

<table>
<thead>
<tr>
<th>Screen Display</th>
<th>Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>START</td>
<td>Pump is programmed but has remained in the stop mode for more than 3 minutes</td>
<td>1. Press the [SILENCE] key&lt;br&gt;2. Press the [START] key or turn the pump off if you are finished with your chemotherapy</td>
</tr>
<tr>
<td>CHANGE BATTERIES</td>
<td>The pump has detected weak batteries and entered the STOP mode</td>
<td>1. Replace both disposable batteries.&lt;br&gt;2. Press the [ON/OFF] key to restart the pump.</td>
</tr>
<tr>
<td>DIST. OCCLUSION</td>
<td>A blockage has been detected in the IV tubing BELOW the pump (i.e. between the pump and the catheter)</td>
<td>1. Press the [SILENCE] key&lt;br&gt;2. Press the [STOP] key&lt;br&gt;3. Check IV tubing for kinks or blockages BELOW the pump and correct&lt;br&gt;4. Check that all clamps are open&lt;br&gt;5. Press firmly down on the cassette&lt;br&gt;6. Press the [START] key</td>
</tr>
<tr>
<td>PROX. OCCLUSION</td>
<td>A blockage has been detected in the IV tubing ABOVE the pump (i.e. between the pump and the chemotherapy container)</td>
<td>1. Press the [SILENCE] key&lt;br&gt;2. Press the [STOP] key&lt;br&gt;3. Check IV tubing for kinks or blockages ABOVE the pump and correct&lt;br&gt;4. Check that all clamps are open&lt;br&gt;5. Check for blockage in the bag and IV spike&lt;br&gt;6. Press firmly down on the cassette.&lt;br&gt;7. Press the [START] key</td>
</tr>
</tbody>
</table>
The Help Key

If at any time you are unsure about correcting an alarm, simply press the [HELP] key. Step-by-step instructions will guide you through correcting the alarm.

When an alarm occurs:

1. Press the [SILENCE] key.
2. Press the [HELP] key.
3. Use the ↑ (up arrow) or ↓ (down arrow) key to see all of the HELP screen information.
4. Follow the instructions in the HELP screens to correct the problem.
5. Press the [BACKUP] key to exit the HELP screens.

Changing the Batteries

The Gemstar ® pump requires 2 AA-size batteries. If you need to change the batteries, always replace both batteries. To insert or replace the batteries:

2. Hold onto the tab and turn the battery door to the left (#2 & 3 on diagram).
3. Remove the old batteries and insert new batteries (#4 on diagram).
4. Replace the battery door (#5 on diagram). Turn the door to the right (#6 on diagram). Make sure the battery door is secured under the slot.
5. Flip down the tab of the battery door to lock in place (#7 on diagram).
6. Make sure the battery door is flush with bottom of pump.
7. Screen on pump will display UNIT SELF TEST IN PROGRESS USING BATTERIES. Press the [ENTER] key.
8. Press the number the [#1] key to RESUME PROGRAM.
9. Press the [START] key to restart your infusion.
Avoiding Infection & Contamination

You may need to flush your catheter, change your chemotherapy bag (container) or disconnect your chemotherapy at home. Some precautions need to be taken to avoid infection and maintain a safe environment.

1. Before starting any procedure, **ALWAYS** wash your hands with an antibacterial soap or a hand sanitizer.

2. Work at a comfortable pace. The risk of contamination increases if you rush through the procedure.

3. All supplies used for your home chemotherapy should be in sealed packages. Needles and the ends of tubing will have protective covers, which will keep them sterile during handling. You should not allow a sterile item to touch a non-sterile item. If this happens, use new sterile supplies.

4. If you believe you have **contaminated** any equipment or supplies throw them out. Call HomeMed to replace any supplies so that you will not run out.

5. If you are inserting a **sterile needle** through a non-sterile surface, always vigorously scrub the surface with an alcohol wipe for 15 seconds. Do not touch this area after cleaning it.

6. **DO NOT** throw away any unopened supplies or medications until you have spoken to one of the Cancer Center Team or Infusion Room nurses.
Storing Your Supplies

1. Store all of your solutions and supplies away from other household items such as food or cleaning supplies. Keep all supplies out of the reach of children and pets.

2. Store supplies in a dry, clean area.

3. Store supplies close to your work area.

4. Check medicine labels to see if your medication needs to be refrigerated. Refrigerated supplies should have their own area such as a clean shelf or drawer.

Checking Your Supplies

Always check your supplies or chemotherapy before using. If you have any questions whether you should or should not use a supply, call HomeMed. DO NOT USE IF:

• Any leaks are present.
• There is any cloudiness or discoloration.
• There are any particles or specks in the solution.
• The label on the medication or IV bag does not have your name on it.
• The label on the medication or IV bag has a different drug or dose listed.
• The expiration date on the label has passed.

Check to be sure that packages are sealed. DO NOT USE PACKAGES IF:

• The seal is broken.
• The package is torn.
• The inside or the outside of the sterile package is wet.
Selecting and Preparing Your Work Area

Select an area in your home with enough space and light that is free from drafts, visible dirt, clutter and distractions. Avoid using the bathroom because this area is often populated with germs. In your initial HomeMed delivery, you will receive a mat entitled “Take Charge of Your Catheter Care by Following These Easy Steps” that you should use as a work surface. A second option is a smooth, nonporous table, countertop or tray that can be cleaned with rubbing alcohol. DO NOT use a wood surface. Ideal surfaces are plastic or metal.

**Supplies:**
- Bottle of rubbing alcohol or other household disinfectant
- Paper towels
- Waste basket

**Procedure:**
1. Clean any soil off the mat, table, countertop or tray with soap and water.
2. Pour a puddle of rubbing alcohol onto the center of the area.
3. Using a paper towel, start at the center of your work area and move outward with a circular motion. Do not circle back over the previously cleaned area.
4. Let the surface dry.
Hand Washing

Hand washing is one of the most important things you can do to prevent infection. You should wash your hands before and after doing any procedure, before and after removing gloves, after handling any contaminated waste or body fluid, after personal hygiene (such as toileting or blowing your nose) and before eating. You will need an antibacterial soap or you may use an antiseptic hand sanitizer that does not require water.

**Supplies:**
- Antibacterial soap
- Paper towel

**Procedure:**
1. Wet your hands and wrists under running water.
2. Scrub vigorously with an antibacterial soap for 15 seconds. Work lather between fingers, under nails, over palms and on backs of hands and wrists.
3. Rinse hands and wrists and dry with a clean paper towel.
4. Turn off faucet with a paper towel.

Antiseptic hand lotions or gels can be more effective in reducing infections.

They should NOT be used if your hands are visibly soiled or have body fluids (such as blood) on them.

Off-brand hand gels can be less expensive.

Always check the label for the gel or lotion to contain either ethyl alcohol (ethanol), normal propyl alcohol (n-propyl) or isopropyl alcohol in concentrations between 60-90%.
Changing an IV Bag or Container

When it is time to change the IV bag, the pump will beep and display the following screen:

EMPTY CONTAINER

Supplies:
- Pair of gloves
- New Chemotherapy bag
- Alcohol prep pad
- Absorbent pad
- Hazardous waste or chemotherapy container
- Bottle of rubbing alcohol
- Paper towel & antibacterial soap or hand sanitizer

Procedure to change the empty IV bag or container:

1. Gather your supplies.
2. Wash your hands and prepare your work area.
3. Spread out the absorbent pad on your work area. Put on the gloves. Open the carrying pack and place the empty IV bag on the absorbent pad. Place the pump to one side of the work area.
4. Press the [STOP] key to place the pump in the STOP mode.
5. Hold the old medication bag with the blue piece pointing up and carefully remove the “spike” from the old bag being careful not to touch the white spiked end of the IV tubing.
6. Once the tubing is removed, immediately place the chemotherapy bag into your chemotherapy bucket as medication can easily leak out.
7. Open the blue flip-top cap on the new bag. Vigorously swab the top with an alcohol wipe for 15 seconds. Insert the spike into the new bag through the blue plastic piece using a twisting motion.

8. Press the [CHANGE] key.

9. Press the number [1] key to select NEW CONTAINER. The pump will display NEW CONTAINER for several seconds and will clear the amount infused from its memory.

10. Press the [START] key to restart your pump.

11. Remove your gloves and place them on the absorbent pad.

12. Fold the pad over the gloves and discard in the hazardous waste container.

13. Put the medication bag and the pump back in your carrying pack.

14. Wash your hands.
Flushing and Removing a Port Needle

You may need to learn how to remove the needle from your port. It is important to always flush the port before removing the needle in order to keep it working.

**Supplies:**

- (2) blunt needles
- (1) pre-filled saline flush syringe (remove from package)
- (1) pre-filled heparin flush syringe (remove from package)
- (4) alcohol prep pads
- (1) 2 x 2 gauze square
- (1) bandaid
- (1) absorbent pad

**Procedure:**

1. Gather supplies, clean your work surface, wash hands and place the absorbent pad to the side of your work surface.

2. Hold the pre-filled heparin syringe upward (figure 1).

3. **Do not remove the cap.** Press on the plunger. (figure 1). **DO NOT** pull back on the plunger.

4. Remove the protective cap from the end of the pre-filled heparin syringe (figure 2).

5. Twist the green cap off the blunt needle. Attach the needle to the syringe by turning the needle clockwise. Do not remove the gray cap that protects the blunt needle.

6. Hold the syringe with the needle pointing upward. If bubbles appear, gently tap the sides of the syringe. The bubbles will rise to the top of the syringe.

7. Push the plunger to remove all the air out of the syringe (figure 3). Place the heparin syringe onto your clean work surface.
8. Prepare your saline syringe by repeating steps 1 through 6.

9. Clamp IV tubing. Press the [STOP] button on your pump, then the [POWER] key to turn off your pump.

10. Put on gloves. Unhook the IV tubing from your port tubing by holding the green cap and squeezing the “butterfly” wings and gently pull. Place the IV tubing on your absorbent pad.

11. **Vigorously** scrub the green cap on your port tubing with an alcohol wipe for 15 seconds. Remove the gray cap from the needle of the saline syringe. Insert needle into the green cap and inject the entire amount of the saline.

12. **Vigorously** scrub the green cap again with an alcohol wipe for 15 seconds. Remove the gray cap from the needle of the heparin syringe and insert needle into the green cap. Inject the heparin until you reach the 0.5 mL mark. Then, gently push on the syringe plunger to inject the remaining heparin while clamping the tubing.

13. Remove the catheter dressing.

14. Open the 2x2 gauze square and have ready to apply pressure at the needle site.

15. Remove port needle by securely holding the plastic base down with 2 fingers. Then firmly pull wings up until you hear or feel a “click” and can see the orange dot.
16. Apply pressure for a few seconds with the 2x2 gauze square.
17. Cover the site with a Band-Aid if needed.
18. Dispose of catheter needle, empty medication bag with tubing attached, and syringes with blunt needles in the waste container provided by your pharmacy.
19. Wash your hands.
Special Considerations:

Vesicant Chemotherapy Agents

Some commonly used chemotherapy drugs may cause tissue damage if the needle becomes dislodged from your port, if the catheter becomes damaged, or if the catheter is no longer in your vein. This causes the drug to be infused into your tissue and is called extravasation. **Drugs that can cause tissue damage are called vesicants.** Some examples of vesicant drugs are:

- doxorubicin (or Adriamycin),
- vincristine
- vinblastine

To help avoid tissue damage, or extravasation, you will need to have a nurse check for a blood return from each lumen of your IV catheter every day throughout the infusion of any vesicant drug. This will be a short visit, but is very important.

Signs of a problem with your needle may include one or more of the following:

- A burning sensation at or around your IV site
- Pain at your IV site
- Your infusion pump alarm says “occlusion”
- Redness, swelling or tenderness at or around your IV site
- Drainage or a wet IV dressing

If you experience any of the above signs and symptoms, **IMMEDIATELY** contact HomeMed or your doctor for further instructions. Prompt identification of the symptoms and treatment may minimize the amount of tissue damage.
Chemotherapy Precautions

Special steps need to be taken to protect you and your caregivers from accidentally coming into contact with chemotherapy medicine. These steps should be followed during your infusion and for 2 days after stopping your chemotherapy.

Laundry

Laundry soiled with chemotherapy should be handled carefully with gloves so that it does not come in contact with your skin. Wash any soiled linen or clothes right away in your washer with your regular soap. If you do not have a washer, place the soiled items in a plastic bag until they can be washed. Discard the gloves in the hazardous waste container.

Skin Care

Skin irritation may occur if chemotherapy comes into contact with your skin. If this happens, wash the area with soap and water, then dry. Call your doctor if the redness or irritation lasts longer than one hour.

Eye Care

If the chemotherapy splashes into your eyes, flush them out immediately with water for 10 to 15 minutes and call your doctor.

Body Wastes

Chemotherapy is present in urine, stool, and vomitus. You must be careful to protect yourself, caregivers and your family members. If you are exposed to any body wastes, wash your hands with soap and water. Others in your household may use the same toilet as long as all waste is flushed down the toilet. If you use a commode, bedpan, urinal or a basin for vomiting, your caregivers should use gloves when emptying the waste, and then rinse the utensils with water and clean at least once a day with soap and water. If you do not have control of your bladder or bowels, use a disposable, plastic-backed pad, diaper or sheet to absorb urine and stool. When it becomes soiled, change immediately and wash the skin with soap and water. If you have an ostomy, you should wear gloves when emptying and changing the appliance. Pads and gloves soiled with chemotherapy wastes should be disposed of in the chemotherapy container.
Pregnant and/or Breast Feeding Caregivers

Pregnant or breast feeding women should wear gloves and gowns when caring for patients receiving chemotherapy. This includes changing chemotherapy bags, discarding wastes and cleaning body substances such as diapers and “baby spit”.

Sexual Activity and Pregnancy

You should avoid engaging in sexual activity for 48 hours after receiving chemotherapy because body fluids may contain chemotherapy. Chemotherapy can cause birth defects if it is used by the mother while she is pregnant or by the father if his sexual partner becomes pregnant. You should use two forms of birth control to avoid pregnancy while you are using this medicine and for at least six months after your treatment ends. This is very important for both men and women. Immediately notify your doctor if pregnancy occurs while you are using this medicine.

Some men and women who have received chemotherapy have become infertile (unable to have children). If you plan to have children, talk to your doctor.
Chemotherapy Wastes and Disposal

Chemotherapy is considered a hazardous waste. Do not touch chemotherapy with your bare hands and do not throw any hazardous wastes into the garbage. Any equipment or objects such as needles, syringes, medication bags and IV tubing which come into contact with chemotherapy must be disposed of in specially marked containers. These containers are hard plastic and are labeled either “hazardous waste” or “chemotherapy”. They should be kept out of the reach of children and pets, clearly labeled with a secure lid.

We also recommend that soiled bandages, disposable sheets and medical gloves be placed in securely fastened plastic bags before you put them in the garbage can with your other trash.

HomeMed delivers a chemotherapy container with your supplies. Place all needles, IV tubing, chemotherapy bags, syringes and lancets in this container. The container should be discarded when it is approximately 75% full. Notify HomeMed if you need another container sent to you with your next delivery. For your safety, do NOT bring your container to the hospital or Cancer Center for disposal. Contact your local Department of Environmental Protection for disposal regulations in your area.

Further information can be found at:

*United States Environmental Protection Agency at: www.epa.gov/osw*
Chemotherapy Spills

In case of a chemotherapy spill, you will need to use a kit for clean up. You should never touch the spill without gloves. A kit has been provided to you with your supplies. You should keep this kit with you even when you travel. Call your cancer center nurse or doctor and HomeMed right away if you have to use this kit. You may need a prescription for more chemotherapy and a new spill kit. If you need to clean up a spill follow the directions below.

**Supplies:**
- Home Health Spill Kit
- Dishwasher or laundry detergent
- Paper towels

**Procedure:**

1. Take all items out of the kit.
2. Put on both pair of gloves. Put on the blue gown. Put the mask with the Eye Shield.
3. If the IV bag or tubing is broken, or leaking, disconnect the tubing and set on an absorbent pad. Open the Chemo Bio-Wipe Bag™ and insert 1 of your gloved hands into the mitt.
4. Wipe up the spilled substance with the absorbent side of the Chemo Bio-Wipe Bag™.
5. Turn the bag and absorbed substance inside out to contain the spilled substance. Put leaking chemotherapy bag and tubing in this bag.
6. Peel off the adhesive strip carefully and place in the Chemo Bio-Wipe Bag™.
7. Fold the top of the Chemo Bio-Wipe Bag™ over and seal.
8. Place the sealed Chemo Bio-Wipe Bag™ into the large yellow ChemoBloc® waste bag.
9. While still wearing the protective gear, wash the area with dishwashing or laundry detergent and warm water using paper towels. Place the used towels into the large yellow ChemoBloc® waste bag.

10. Remove facemask, gown and both pairs of gloves and place in the large yellow ChemoBloc® waste bag.

11. Close the bag with the metal tie wrap.

12. Wash your hands with soap and water.

13. Flush your catheter using the instructions on page 19.

14. Call HomeMed for instructions on how to dispose of the bag and for arrangements to replace the chemotherapy and spill kit.
## Resource and Phone Numbers

**For Pump Problems:**

In general, you should contact HomeMed for any problems with your pump, the chemotherapy itself or with your supplies.

<table>
<thead>
<tr>
<th>HomeMed number &amp; On-Call number after 5:30 PM</th>
<th>1-800-UMCARE1 (1-800-862-2731)</th>
</tr>
</thead>
</table>

**During Business Hours:**

8:00 a.m. to 5:30 p.m.  
(Monday through Friday)

For questions about supplies or if you need to reorder supplies, call and ask to speak to a Team Technician. If you would like to speak to a nurse or pharmacist, the Team Technician will connect you to one.

**For Medical Issues:**

**Cancer Center Team** In general, you should contact the Cancer Center clinical staff if you have any physical changes or side effects (such as fever, nausea, or signs of infection).

<table>
<thead>
<tr>
<th>Monday through Friday, 8 a.m. to 5:30 p.m.</th>
<th>Call your Cancer Center Clinical Team at: (734) ______________________________</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>After Business Hours, Weekends and Holidays:</th>
<th>Call the paging operator at (734) 936-6267 and ask to speak to the doctor who is covering your Clinical Team.</th>
</tr>
</thead>
</table>
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